

Refund Options Frequently Asked Questions (FAQs)

How do I set my Disbursement Method?

Go to simpsonuchoice.afford.com and register your account. Once you have registered your account, you will be able to choose either a Prepaid Discover Card or Direct Deposit as your disbursement method (have your routing and account numbers ready for the direct deposit option). You will be able to update your address and contact information.

I have entered my Student ID number and it says it's not valid. What do I do?

Add the number 0 to the beginning of your six digit Student ID number.

I have entered my Student ID as a 7-digit number and am still having problems, now what?

Take a look at how they want you to enter your birth date. It is not in a traditional format. Make sure that you are following the format they are asking for.

When do disbursements happen?

Typical disbursements happen no sooner than the third Friday of the Semester. If you do not have a credit until later in the semester, funds must be posted to your student account by Tuesday of the week in order to go out Friday. If they are received later than Tuesday, they will be disbursed Friday of the following week.

When do I get my money after it's been disbursed?

If your method is by physical check, it will take 7-10 business days as they are mailed from Minnesota. Direct Deposit can take 1-2 business days depending on your bank's processing time. If your method is a Simpson Prepaid Discover Card, it will be available after 10AM on the day your funds are released. Usual release days are Fridays.

Why did I get this Simpson Discover card?

If you filled out a Disbursement Consent Form with your registration paperwork or during your program's orientation, you authorized Student Financial Services to order you a Simpson Prepaid Discover card. If you have not made a choice on your own, Student Financial Services orders you a card in the first week of the semester.

How long do I have to make a choice?

It is best if you make a choice by the first week of the semester or Student Financial Services will either order a card for you if we have consent, or change your method to physical check if we do not. However, you can still change your method all the way up until the Tuesday of the third week of the semester, or the Tuesday of the week you are expecting a disbursement.

How do I transfer funds from my Prepaid Discover to my Bank Account?

Go to simpsonu.educatecard.com and register your Simpson Prepaid Discover Card. You will then have the ability to see your account activity and transfer funds.

Where do I go to check the balance on my Simpson Prepaid Card?

Go to simpsonu.educatecard.com and register your Simpson Prepaid Discover Card. You will then have the ability to see your account activity and transfer funds.

What kind of fees are there on the Simpson Prepaid Discover Card?

ATM withdrawals from Allpoint Terminals are free. For all other ATMs, TMS will charge you \$2.00. You may be subject to the ATM company's fees as well. You can check your balance two times a month for free, after that it is \$0.50 per balance inquiry. Over the counter bank withdrawals will cost 2% of the withdrawal amount. The card replacement fee is \$9.00.

I lost my Simpson Prepaid Discover Card, what do I do?

Call 888.425.1138 immediately to have a hold put on the card and have a new card issued.

I moved, where do I go to update my contact information?

You would go to simpsonuchoice.afford.com, log in/register and update your contact information.