

Refund Options Frequently Asked Questions (FAQs)

How do I set my Disbursement Method?

Go to the Student Account Center and register your account. Once you have registered your account, you will be able to choose either a Prepaid Discover Card or Direct Deposit as your disbursement method (have your routing and account numbers ready for the direct deposit option). You will be able to update your address and contact information.

When do disbursements happen?

Typical disbursements happen no sooner than the third Friday of the Semester. If you do not have a credit until later in the semester, funds must be posted to your student account by Tuesday of the week in order to go out Friday. If they are received later than Tuesday, they will be disbursed Friday of the following week.

When do I get my money after it's been disbursed?

If your method is by physical check, it will take 7-10 business days as they are mailed from Minnesota. Direct Deposit can take 1-2 business days depending on your bank's processing time. If your method is a Simpson Prepaid Discover Card, it will be available after 10AM on the day your funds are released. Usual release days are Fridays.

What kind of fees are there on the Simpson Prepaid Discover Card?

Please visit the Student account Center for information concerning charges associated with you Simpson Prepaid Discover Card.

I lost my Simpson Prepaid Discover Card, what do I do?

Call 888.425.1138 immediately to have a hold put on the card and have a new card issued.

I moved, where do I go to update my contact information?

You would go to the Student Account Center and update your contact information.